19/02/22

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ASSAM SCIENCE AND TECHNOLOGY UNIVERSITY (GIRIJANANDA CHOWDHURY INSTITUTE OF PHARMACEUTICAL SCIENCE) Non University End Semester Examination (Feb 2022)

B. Pharm 3rd sem(lateral)

Subject: Communication Skills (Theory)

Code no: BP105T

Time =1.5 hrs

Full Marks: 35

A. Answer the following: 1 x 10= 10

(1) What are the 5 different styles of communication? Explain.

Or Explain, in brief, any 5 components of communication process.

- B. Answer any five out of the following: $5 \times 5 = 25$
- (1) Describe any three barriers in communication.
- (2) What is non verbal communication? How is Body language different from Sign language?
- (3) What are the different types of group discussions? Explain with example.
- (4) What are the 5 steps to active listening?
- (5) What are the steps to writing effectively?
- (6) What are the factors that affect one's perspectives?
- (7) Write a few Dos and Don'ts before and during an interview.