Total	No. o	f printed pages = 2	
HS	1311	.06	
Roll 1	No. of	candidate	
	ENG	2937  B.Tech. 1st Semester End-Term Examination  LISH COMMUNICATION AND TECHNICAL REPORT WRITING	
		(Old Regulation)	
Full	Mark	rs = 100	s
1.	Do a (a) (b)	Neither of the students have gone home. (Correct the mistake in the sentence).	1) ne 1)
	(c)	The teacher gave us four assignments. (Change the voice of the sentence).	1)
	(d)	If you really want to do something, you will find — way. If yo don't, you'll find — excuse. (Fill in the blanks with appropria articles; a, an, the).	ou ite (2)
	(e)	Give synonyms for the words; evaluation, total.	(2)
	(f)	Give antonyms for the words; encouraging, gorgeous	(2)
	(g)	She is a great writer. She has published many beats (sentences into one).	(1)
2.	Wr	rite the differences: (any three) $(5 \times 3 = 1)$	10)
	las	Verbal and non verbal communication	

Speaking and Writing

Memo and letter

(d) E-mail and letter.

(b)

(c)

[Turn over

Define communication. What are the elements of communication? What are the 3. (2+6+7=15)ways of achieving effective communication? What are the barriers to communication? Write briefly about the different types 4. of barriers to communication. How can you remove these barriers? (2+10+3=15) What are the different types of interviews? (5)5. (8) How should one prepare for an interview? (2)What is a CV? 4/0Rap (6) What are the characteristics of a technical report? (a) 6. What are the elements or parts of a technical report written in a manuscript format? (6)(c) What are the importance of a technical report? (10)Write a memo with the following information. 7. (a) As the General Manager of ABC Company, announce to all personnel of the office that they will get a bonus of 3% on their salary for Christmas. (5)What are the parts of a formal letter? (b) What are the audio visual aids in a presentation? Why should we use them? 8. (a) (3+3=6)(6) What are the qualities of a good presenter? (b) (3)How should one deal with stage nervousness? (c) What are the characteristics of a formal letter? (5) 9. (a) (b) Write a letter with the details given below: (10)You are a student of B Tech third semester. Write a letter to the Human Resource Manager, Hindustan computers Ltd, 140 MM G Road, Bangalore 500001 expressing your interest to do an internship program in their

organisation.