

Total No. of printed pages = 2

BBA 18150 E 4

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B.B.A. 5th Semester End-Term Examination

INDUSTRIAL RELATIONS

Full Marks – 70

Time – Three hours

The figures in the margin indicate full marks for the questions.

Answer Q.No. 1 and any *four* from the following:

1. Answer the following questions : (10 × 1 = 10)
 - (a) What is mean by “ Industrial Relation”?
 - (b) Bipartite consultative machinery comprises of two important constituents viz the _____ and _____.
 - (c) When and where was the 30th session of I.L.C. held?
 - (d) _____ and _____ are two important constituents of tripartite bodies.
 - (e) _____ are those unions which try to destroy the existing economic system by revolutionary means.
 - (f) A works committee can be formed by any enterprise employing _____ or more workers.
 - (g) Name any two employees association of India.
 - (h) _____ factors affecting industrial relation includes social group, creed, social values, social status etc.
 - (i) The three tier system of adjudication are _____, _____ and _____.
2.
 - (a) Discuss the main aspects of Industrial relations. (7)
 - (b) Illustrate briefly the factors affecting industrial relations. (8)
3.
 - (a) Discuss the role of Bipartite and Tripartite bodies in India. (8)
 - (b) Discuss the causes of Industrial conflict.

[Turn over

4. (a) What is Collective Bargaining? Discuss the process of Collective Bargaining. (8)
- (b) Discuss the main features of Collective Bargaining. (7)
5. (a) "Workers Participation in Management (WPM) in India is a failure". Discuss the reasons.
- (b) What are the conditions necessary for successful participation? (5)
6. (a) State the objectives of the Payment of Wages Act, 1936. Discuss briefly few of the provisions Under the Act. (10)
- (b) State the features of a Plant council. (5)
7. Write short notes on: (any three) (3 × 5 = 15)
- (a) Arbitration
- (b) Craft Union
- (c) Reformist Union
- (d) Court of Inquiry
- (e) Various forms of Participation.