for change.

(x)

The analytical model was developed by

BA	1723	30H3
Roll	No. of	f candidate    BINA CHOVE. BRARY   Guid. Azara, Hatknow. a, Guwahati -781017
		23737 2021
		M.B.A. 3rd Semester End-Term Examination
		Master of Business Administration
		ORGANIZATIONAL CHANGE AND DEVELOPMENT
		(New Regulation)
		(w.e.f. 2017-2018)
		(New Syllabus)
Full	Mark	Time – Three hours
		for the questions.  (Answer question No. 1 and any four from the rest.)
		(Answer question No. 1 and any four from the rest.)
1.	Ansv	wer the following: $(10 \times 1 = 10)$
	(i)	Change carried out in expectation of an event is called ———————————————————————————————————
	(ii)	is an autonomous works team.
	(iii)	Change is the process of moving from the present state to the desired state.
	(iv)	mental condition.
	(v)	attempts to improve the quality of life for the worker.
	(vi)	designed the scientific design of a Job.
	(vii)	An is any point at which contact between groups is essential to achieving a result.
	(viii	To change is to move from the — to the — .
	(in)	is the process by which people become aware of the nee

2.	(a)	Discuss briefly the Continuous Change Process model of Organisational Change. (7)	
	(b)	Why does individuals resist change? How can it be minimized? (8)	
3.	(a)	Discuss the various types of changes. (8)	
	(b)	Why is analytical model referred as differentiation-integration model? (7)	
4.	(a)	What is Job Design? Discuss some of the approaches towards redesigning of Job. (10)	
	(b)	"Quality of Work life attempts to improve the quality of life for the worker". Explain. (5)	
5.	(a)	Discuss the Operational effect and Psychological effect of change on the people involved in the process. (8)	
	(b)	What are the different sources of power in organizations? Discuss a few models of sources of power. (7)	
6.	(a)	"Stress management is a possible intervention directed both at individual and organization level. "Illuminate the statement. (8)	
	(b)	What are the goals of team development OD interventions? Discuss briefly the issues involved in implementing Team development interventions? (7)	
7.	Write short notes on: (any three) BINA CHOWDHURY CENTRAL LIBRARY $(3 \times 5 = 15)$		
	(a)	Importance of Change (GIMT & GIPS) Azara, Halkhowapara,	
	(b)	Client consultant relationship Guwahati -781017	
	(c)	Key factors in Effective change Management	
	(d)	External forces of change	